

Migrate your HHN IT Jira Projects

Migrate Issues from Jira to [GitLab](#) (non-commercial Projects only)

Prerequisites

In order to be able to import issues from a Jira project you need to have read access on Jira issues and a [Maintainer or higher](#) role in the GitLab project that you wish to import into.

Please contact Jira Administrator (Ruben Nuredini) and the [GitLab](#) Administrators (MI-Admin) in order to acquire these roles.

Import Jira issues to GitLab

In your GitLab Project go to **Settings>>Integrations>>Jira** and fill in the information as displayed on the image below.

Enable integration
 Active

Trigger
 Commit
 Merge request

When a Jira issue is mentioned in a commit or merge request a remote link and comment (if enabled) will be created.

Web URL

Jira API URL

Username or Email

Enter new Password or API token

Jira workflow transition IDs

Set transition IDs for Jira workflow transitions. [Learn more](#)

View Jira issues in GitLab
Work on Jira issues without leaving GitLab. Adds a Jira menu to access your list of Jira issues and view any issue as read-only.

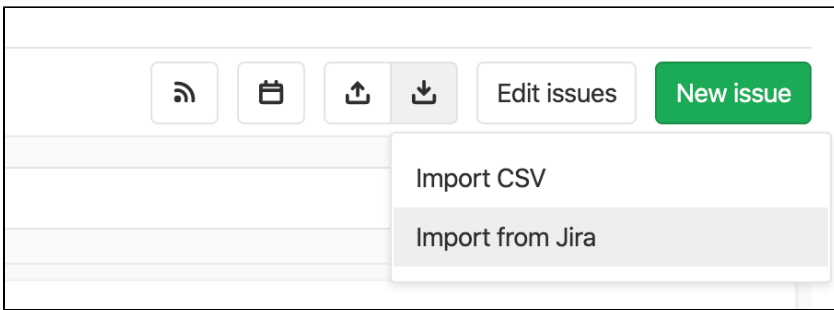
Enable Jira issues
Warning: All GitLab users that have access to this GitLab project will be able to view all issues from the Jira project specified below.

Enable Jira issues creation from vulnerabilities
Issues created from vulnerabilities in this project will be Jira issues, even if GitLab issues are enabled.

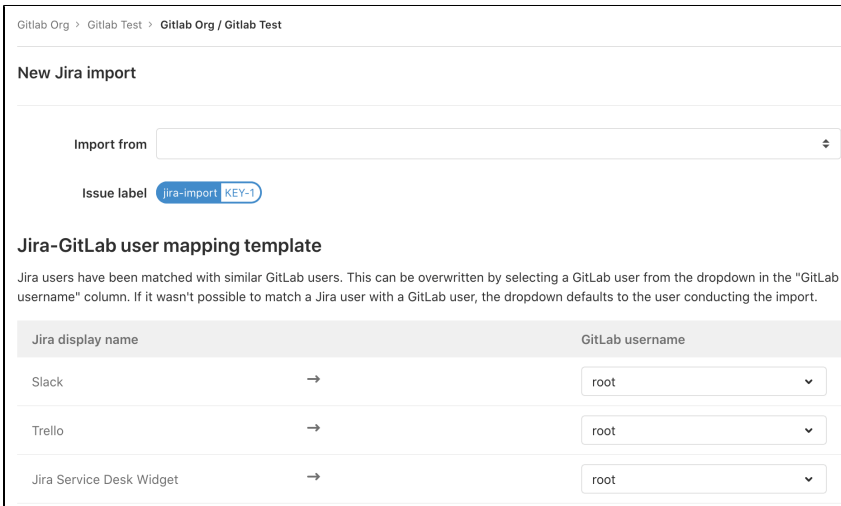
Jira project key

Displaying Jira issues while leaving the GitLab issue functionality enabled might be confusing. Consider [disabling GitLab issues](#) if they won't otherwise be used.

You should then be able to select the **"Import from Jira"** option from the the **Issues** page, **Import Issues**



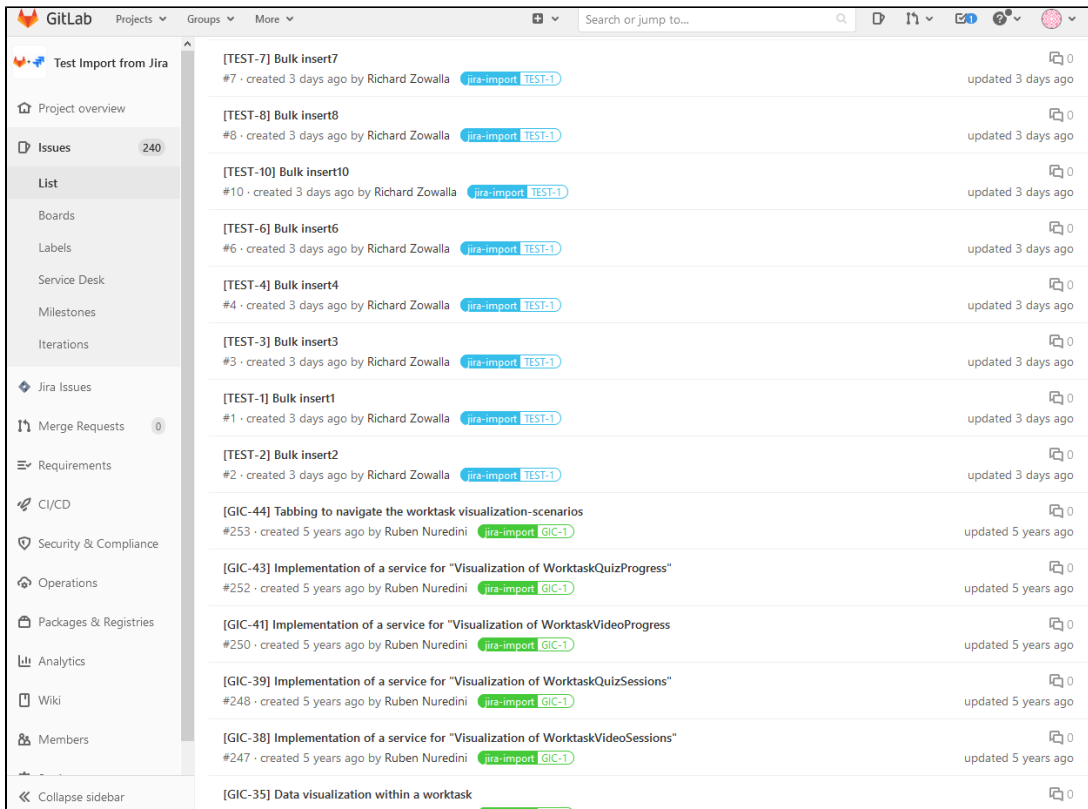
You will then be displayed with the list of Jira projects that you have credentials to access:



Note: you can import issues from several Jira projects in a single GitLab project.

The imported issues will be labeled with the *jira-import* label followed by the scope which is the Key of the Jira project they originate from.

Example (see image below): *jira-import::GIC-1*, *jira-import::Test-1*.



More: <https://docs.gitlab.com/ee/user/project/import/jira.html>

Migrate Issues from Jira to Jira Cloud (commercial Projects)

Please make sure that you get informed about the pricing model and the hosting conditions before you make the decision to migrate your project to Atlassian Cloud.

- <https://www.atlassian.com/software/jira/pricing>
- <https://www.atlassian.com/software/data-residency>
- <https://www.atlassian.com/migration/cloud/guide/introduction/overview>